## Academia Open

Vol. 10 No. 2 (2025): December DOI: 10.21070/acopen.10.2025.12445

**Table 1.** Supporting and Hindering Factors of the Sustainability of Non-Formal Education at the Sentul Guidance Center in Malaysia

| ASPECT                | SUPPORTING FACTORS  | BARRIER FACTORS   |
|-----------------------|---|---|
| Institutional         | Support from PKBM and the Embassy (facilities, legal legitimacy, program coordination)  | Operational funding limitationsDependence on volunteer teachers                           |
| Teacher/Educator      | Adaptive strategies according to the child's abilities Creative media use (images, games) Personal approach, motivation, and praise | The number of teachers is limited. Volunteer teacher replacements occur quite frequently. |
| Parents               | Moral support and a sense of pride despite limited time Motivation for the child to keep learning                                   | Minimal direct involvement due to being busy with work.                                   |
| Students              | High motivation to learnEnthusiasm in following calistung and Duha prayerA sense of togetherness with peers                         | The background abilities vary (some have just started learning to read and write)         |
| Facilities & Services | The presence of a simple learning space, a whiteboard, and bookshelves.   | Narrow and crowded space  |